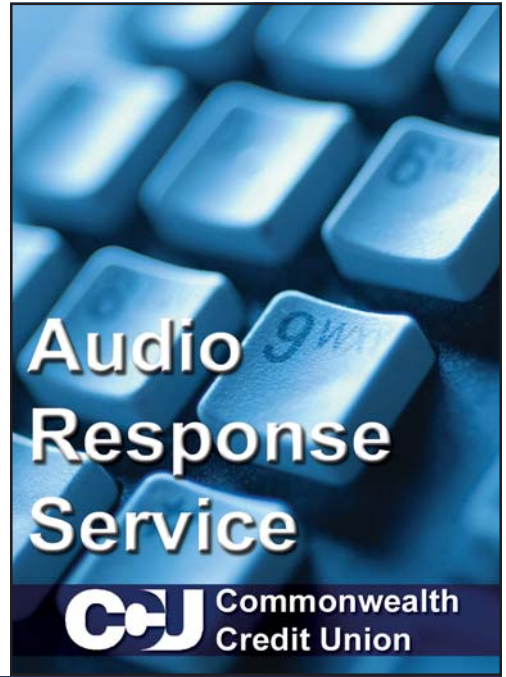


## INSTRUCTIONS:

TRIM AROUND EDGES, FOLD ALONG MIDDLE EDGE, THEN TRI-FOLD TO FIT IN WALLET OR BILLFOLD.

<b>ACCESS NEW MEMBER ACCOUNT:</b> 20#	<b>OBTAIN RATES:</b> 51#
<b>TRANSFERS:</b>	<b>MISCELLANEOUS:</b>
Savings to Checking 21#	Change Access Code 66#
Checking to Savings 22#	Help (Speak Service Menu Code) 81#
Personal Loan to Savings 25#	Speak To Operator 90#
Share Account to Share Account 27#	End Conversation 99#
Loan To Any Account 28#	
Member Share To Joint Member Share 29#	<b>NOTE: Press the (#) sign, when prompted, to let "Tellie" know that your entry has been completed.</b>
From Savings To Loan 41#	
From Checking To Loan 42#	<b>For some transactions, you will be asked to select "1" to proceed with the transaction or "9" to cancel the transaction.</b>
From Any Share Account To Loan 45#	
<b>CHECK WITHDRAWALS MAILED:</b>	
From Savings 31#	
From Other Account 34#	



insert/audio response wallet.pmd 01/07

FOLD >

<b>SERVICE CODES</b>	
<b>SHARE HISTORY:</b> 7#	
<b>DEPOSIT HISTORY:</b> 8#	
<b>ACCOUNT HISTORY / WITHDRAWALS:</b> 9#	
<b>BALANCES:</b>	
11# Savings Balance	
12# Checking Balance	
15# Any Savings Balance	
16# Any Loan Balance	
<b>CHECKS PAID:</b>	
13# Last 5 checks paid	
14# Check paid (give number)	
17# Check paid (any account)	
<b>PLACE A STOP PAYMENT</b> 67#	
<b>DIVIDEND &amp; INTEREST:</b>	
18# Dividend Paid on Share Accounts	
19# Interest Paid on Loans	

**Audio Response Service Reference Card**

502.564.5463 • 800.435.5463  
"Tellie" The Touch-Tone Teller

Using Commonwealth Credit Union's Audio Response Service ("Tellie") is simple. After calling "Tellie," you will be prompted to enter your Access Code. This is the Personal Identification Number that will be assigned to you when you register for this service. (You can use "Tellie" to change this Access Code at any time.)

Next, "Tellie" will ask you to enter a Service Code and press the pound (#) sign. If selecting an option that can apply to several of your accounts (such as an account balance inquiry and you have more than one account), you will be asked to enter your 2-digit Share (Savings or Checking) ID or Loan ID. This identifying information is located on your monthly statement and on your Home Banking account summary page.

For example:

- Your High Yield Savings account Share ID may be 01
- Your Checking account may have a Share ID of 02
- Your VISA Platinum may have a Loan ID of 61.

After completing transactions in which funds are transferred, you will receive a confirmation number. Keep this for your records in case there is some question about this transaction in the future.